

From: Heather Shuler
To: "Jonathan S. Marashlian"; "Christopher
Canter";
CC:
Subject: FW: Circuit ID"s
Date: Tuesday, May 29, 2007 7:16:20 PM
Attachments:

This shows that there was no way for us to tell what each of the individual charges were for. Without the circuit IDs on the invoices, we would not be able to tell if we were being billed properly for a particular circuit. For example, if there was a problem with a circuit and it was not completed when it should have been, we would not know which parts of the bill to dispute. We paid the bill two days after she sent the fax with the the circuit IDs added.

From: Karen Lewis [mailto:lewisk@gallatinriver.com]
Sent: Tuesday, February 07, 2006 9:20 AM
To: 'mike@omnilec.com'
Subject: Circuit ID's

Mike,

Good Morning! We are working on a fix where your customer's IDs will print on your invoice. Hopefully this will be done by your next bill on the 25th. Meanwhile, I am faxing you your December invoice. I have hand written your customer's name and circuit ID corresponding to the loop charge. I will do the same for your January invoice. Let me know if you have any questions.

Thank you,
Karen Lewis